



# Annual Report 2015

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Advice Project  
Launched

1979

1976

Establishment

Celebrating 40 years of charitable activities

2016

Became Cache a Cache accredited training provider

2015

Recognised as top Turkish Charity

2014

Turnover hits 1.6 million

2006

Moved to 628-630 Green Lanes

2004

16 Active Projects

2002

Became Registered Charity

2000

Incorporated as a Company Ltd by guarantee

1999

Police Surgery Launched

1997

Homecare Launched

1993



Tony Blair  
Prime Minister

1983

Acquired 117 Green Lanes

1981

Launch Of Toplum Postasi



Margaret Thatcher  
Prime Minister



Facebook  
Launched



+44793

# Our Vision and Mission



Our raison d'être is to support our community through our self-funded and also internally created and externally tendered projects. These projects must provide a springboard for Turkish speaking people to either increase quality of life or gain training and support that will ultimately result in them not requiring government benefits to survive. Through recognising the developments within our own community and contact with government bodies and locally sympathetic NGO's, the TCCA will in time create more fresh projects and offer help in the most deprived corners of our community. Our ambition is to improve lives for the short and long term and to contribute to wider society. Our full charitable objectives and breakdown are as set out in our memorandum and articles of association. Copies of these are available at the TCCA office for anyone who wishes to review them.

We adhere to a strict governance policy for making and putting into action all decisions and spending. Our board of Trustees takes responsibility as a collective for the overall running and financial processes in the organisation. As we are keen to that we remain transparent we are inspected by CQC, Your Value, Pre-viable and Cache we also adhere to PQASSO, Investors in People, Investors in Communities and Hackney Health. Our trustees meet between eight to ten times a year providing an overview and scrutiny of the association's activities. Trustees also decide strategical direction for the association and are part of many of the associations sub committees that are appointed from time to time current committees include: Finance, Bulletin, Homecare, Property and Staffing.

## At all times we adhere that Trustees will promise to:

- Act within their powers, using the correct procedures
- Act in good faith and only in the interests of the charity
- Adequately inform themselves, each other and all staff
- Take into account all relevant factors and evidence
- Disregarded any irrelevant factors
- Manage conflicts of interest and interested parties
- Make decisions that are within the range of decisions that a reasonable trustee body would make

## OUR TRUSTEES



Onur Ibrahim  
(Chair)



Turkey Hadji-Filippou  
(Vice Chair)



Mehmet Yenilmez  
(Treasurer)



Mek Mehmet-Yesil  
(Secretary)



Mustafa Kadir



Hakki Sezer Tilki



Huseyin Osman



Yeshim Seyhan



# Chairs Report

## Onur Ibrahim

It has been 5 very short years since I took over as Chairman for TCCA. In that time we have gone from troubled times to a position of stability and relative comfort in our future. 5 years ago we made the difficult decision to close Toplum Postasi and move out of our premises on 117 Green Lanes. This meant we could focus more on our core offering of Homecare services and supporting community focussed entrepreneurs. To date this strategy has helped us to grow at a steady rate of 7% YOY. As we still continue to grow we are implementing new practices and governance that will ensure the future of the organisation for years to come.

This year we have improved our website again and included video testimonials so that visitors can get a better view of what we do. We have supported a number of local projects through our Tottenham active grant that has allowed them to now become self-sustaining. These projects help to keep members of our community healthy through various mobility and gentle exercise classes. We continue to publish our regular bulletin and I urge you all to subscribe for this publication and let us know your thoughts on how we are doing throughout the year. Our premises on 620 - 630 Green Lanes is in need

of updating and maintenance so the big spend in the coming year will be to renovate and repair the roof and windows. We are also planning to change the frontage to include a covered porch area with improved lighting. TC Homecare has continued to grow and become even more systemised. It now employs about over 40 people with full training and insurance to service over 140 clients in need of care. We have improved our invoicing process and now have a system that can handle direct payments easily and effectively. We are using TC Homecare as an opportunity to create further opportunities to provide help by offering a combined Information and Advice service along with our Homecare packages.

In the coming year we want to double our membership. As you are all aware membership costs you nothing but it helps us to show that the TCCA is a strong supporting force in the local community. Can you please invite your friends and family to join our membership and help us to become a more active part of our community.



# CEO Report

## Erim Metto JP

As I enter my fourth year as Chief Executive Officer (CEO) of The Turkish Cypriot Community Association (TCCA), I am pleased to report that the association continues to surpass all objectives. As the largest, longest serving and most successful UK based Turkish speaking charity, expectations on us remain high. This amidst the tidal wave of cuts, austerity, restricted funding, more legislative requirements and a competitive third sector that has placed daunting challenges upon us to maintain our very own high standards.

Our key achievement in 2015, has been our continued recognition from our peers as one of the top charities in the UK. Not only was TCCA shortlisted for the third

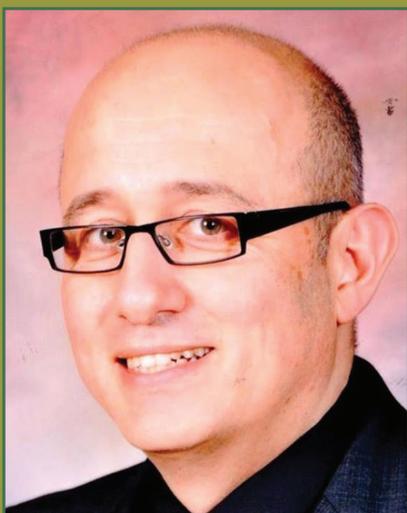
consecutive year running by CENTUS as a top not for profit association (winning the award in 2014), it also received Cache beacon status and a bronze award from the Charity Awards Scheme in 2015. We have also achieved a

number of new quality standards and have maintained full compliance with the Care Quality Commission. As an association we have hosted a number of major international events, have provided a platform for community organisations to operate and have been responsible for carrying out the largest study into access of health care within the Turkish and Kurdish communities.

For the fourth year in a row we have increased our reserves, giving us a cash reserve of £146,215.00 on the 01 April 2015, we have increased our staff count from 49 to 58 and introduced a new pensions system for all staff. We have begun to work with ELAS, who now advises us on health and safety and provides us with employment advocacy.

We have formulated partnerships that have helped galvanise community support and launched a staggering ten new services/projects that range from a homework project that is helping children and their families develop skills that improve achievement levels at school through to yoga classes that help with the wellbeing of people in the local community. We recognised the need for our foundations to remain strong and in line with community expectations and therefore have introduced 146 new policies and procedures that provide a framework for our operations.

On a final note I wanted to sign off by extending my gratitude to staff, who have ensured the organisation delivers, 24 hours a day 365 days a year, through to the trustees who overlook the processes with no financial reward and our members without whom our role in the third sector would be insignificant.



# Homecare

TC Homecare (Turkish Cypriot Homecare) has been in existence since 1993 and continues to provide culturally, linguistically and religiously sensitive care to the elderly and disabled people in order to enable them to continue to live in their homes independently in a dignified manner whilst maintaining their safety. TC Homecare is currently works with eight London Boroughs, three Care Trusts and several private clients via the Direct Payment and Individual Budgets scheme. Over the past 12 months we have seen a rise in palliative care with the organisation becoming the main partner for culturally sensitive care provision via the Care Commissioning Group. Unlike other care agencies, TCCA is a registered charity and as such able to re-invest any surplus into giving old and frail in our community more i.e. free advocacy clinic, free legal advice, free access to gentle exercise classes, heavily subsidised luncheon Club, and comprehensive signposting when we can't help.



TC Homecare constantly works extremely hard to develop the provision and has continued to raise our already high standard raise the standard. We are now cache accredited and provide in-house bespoke culturally sensitive training that surpasses Care Quality Commission standard. The majority of these carers (over 90%) have or are working towards an QCF level 2

or 3 in health and social care. All of our carers complete initial induction training before starting work followed by mandatory trainings such as First Aid, Food Hygiene, Cultural sensitivity in food preparation, People Handling, Health and Safety, Adult Abuse and Medication Training.

TC Homecare works in partnership with Local Authorities, Health Authorities and Health Professionals to ensure the safety and wellbeing of all our service users. Our standards care provision is monitored by the Local Authorities we work with and is regularly inspected by the Care Quality Commission, with whom we have maintained full compliant status.

**“ Our latest CQC report that:  
staff were *"trustworthy"*  
users stated that carers *"always on time"*  
staff treated beneficiaries with *"lots of respects"* and people told us that they  
were *"very happy"* with their carers**

**CQC also noted “ Staff were aware of  
and responded to people’s cultural,  
language and spiritual needs. These  
meant people’s individual needs were  
met to a highest standard.”**

### Areas of Operation:



- Enfield
- Haringey
- Islington
- Hackney
- Camden
- Waltham Forest
- Red Bridge

## Our Homecare Staff



Nurhan Mustafa  
Care Manager



Yesim Yurtseven  
Co-ordinator



Engul Abdullah  
Training / Risk  
Assessment Officer



Ahmet Mustafa  
Administration



Selcan Kemal  
Administration



Selda Senyapili  
Finance Officer



Sarac Cankaya  
Auxiliary Manager



Ceyda Aslanses  
Admin Support

# Expert Communities Programme

## for the Turkish and Kurdish Community

In 2015, TCCA was commissioned by Haringey CCG to carry out a comprehensive Health Project with the aim of educating and empowering Turkish and Kurdish speakers with the knowledge and skills required to better access health provision and how to correctly use the services that were provided, with particular attention being paid to A&E, GP services, pharmacists and community groups.

Apart from TCCA and the CCG, main partners within the project included North Middlesex Hospital, Barnet Enfield and Haringey Mental Health Trust, Whittington Hospital, Gladesmore Community School, South Haringey Primary, Ali Riza Degirmenci Turkish School, a number of GP Surgeries and Pharmacists.

Through our scoping exercise, we found the consensus was the community facing barriers through language and communication difficulties. In general, they were unaware of all the services available to them and were unsure how to access certain services. A portion of them stated that they were attending A&E due to not being able to gain access to their own GP surgery or the weekend walk-in services. On the other hand health professionals expressed that this service was one that practice staff would refer to first. The focus groups also brought to light that practice reception staff advised patients to attend A&E, when they could not offer urgent or regular appointments.



Following scoping exercise we progressed to the next stage in which we recruited and trained 15 members of the community to become Health Champions. As part of this important role the Health Champions will support our community by sign posting them to available services and providing further information. As part of this important role the Health Champions will support our

community by sign posting them to available services and providing further information.

Apart from the scoping exercise; the project team have launched a website dedicated to health information, held a highly successful health screening event, produced TV programming for six TV shows, produced a health information pack and is in the process of formulating a strategy for dealing with the Health Care into 2016.

### Project Staff



Dr Mek Mehmet-Yesil  
Trustee Lead



Dr Wallis Motta  
Researcher



Selcan Kemal  
Project Officer



Tanvir Afghan  
Project Assistant



# Training

TCCA Training is a Cache accredited beacon in house training provision that specialises on social care training.

All learners on the Health and Social Care level 2 diploma are funded by Berkshire Skills for care WDF partnership with 95% of TCCA having attained at least a Social Care level 2 diploma. TCCA Homecare is dedicated in insuring all care staff are trained to meet the standards of CQC and that all care staff work within or above 'Good Practice' standards. We currently have four staff that have enrolled and working towards a level 5 in Leadership and Management diploma, this is being funded by the government apprenticeship funding.

We have recently been working with CCG in 'Health Promoting' and 'Signposting' project, directed to the Turkish speaking community of Haringey. We have training 15 'Health Champions' to promote health awareness for



Smoking, Drinking, Healthy Eating, Get Active and Mental Wellbeing. Part of the project is awareness of all the health services around the area of Haringey and promoting awareness of the misuse of GP's and A & E. TCCA has also incorporated this training as part staff mandatory training.

Now that we have CACHE accreditation with fully qualified assessor we are developing and working in partnership with other care agency in providing training

for staff outside of TCCA. We will be able to offer accredited training in Level 2 and 3 Health and Social care diploma, End of life Food hygiene and Dementia. We will also be developing in running mandatory CPD training with other agency to meet their needs as well as our care staff needs. TCCA commitment to development of accredited training to the community. Unlike colleges who stick to time tables we are offer training suitable to the individual's needs, working around their time, availability and be able to offer 1 to 1 help. One of the weakness of our staff is language barrier, most of our care staff are Turkish speaking and have no or little English. We have been looking for training material in Turkish but also developing and translating training materials into Turkish. Most carer have found this beneficial and have requested for more to be developed.



Engul Abdullah  
Training Officer



# Room Bookings

TCCA continues to use its Room Bookings project to not only generate additional funds which are reinvested back into the community via short-term community projects, but also to create new partnerships with other charitable and not-for-profit organisations. The latest addition to our growing partnership database is Victim Support, a charitable organisation who provides help and support to individuals who have been

affected by a crime. Victim Support currently use TCCA as a base on a weekly basis to offer confidential 1:1 support to victims. Also new to the list of partners is Tax Help for Older People a charity service from Tax Volunteers that provides free, independent and expert advice and help for older people on lower incomes.

In this financial year, TCCA Room Bookings has been able to increase its profit margins by 12% and it is projected that over the next financial year the surplus margins will increase a further 25%.

TCCA manages a selection of community spaces which can house a variety of groups. The venues are ideal for community, voluntary, statutory, commercial and resident groups. In the year of 2015-2016 the range of affordable facilities generated interest and accommodated training sessions, meetings, conferences, parties and a multitude of events and activities. TCCA has traditionally preferred to work with groups and individuals who support the local and wider community. Some of the regular groups of TCCA include; eHelga English School who provides English classes to adults; London Consulting who provide housing support to adults; and Aum Shanti Yoga who offer several yoga classes per week from beginners to advance learners. TCCA partially refurbished both its venues which has led to a

new organisation begin to use our Hackney/Islington base. TCCA working with local partners has allowed the organisation to continue to support initiatives that provide social, leisure, cultural and educational activities for the local community. Any surplus received from room bookings is always fully reinvested into such activities.

Today, the flexibility and the location of our two centres continue to support the betterment of the community.



Meeting Room



Hall



Small Room

## Groups registered with TCCA

April 2013	6
April 2014	24
April 2015	48
Jan 2016	70

## Our Room Booking Team



Sule Ibrahim  
Office Administration



Giray Eminol  
Office Assistant



Rinalds Skuja  
Caretaker



Mehmet Eminol  
Caretaker

# Cyprus Kitchen



Cyprus Kitchen is a venue where communities can meet and enjoy themselves whilst being served mouth-watering dishes. Cyprus Kitchen also supports the hiring of TCCA spaces by offering catering packages for parties, events as well as meetings and trainings. Cyprus Kitchen is also the home for the Luncheon club, a provision delivered through the joint collaboration with TCCA.

Every Saturday the restaurant operates its Cypriot Night and for a fraction of many other venues offers a full meze, with Kebabs being served as the main dish, live music, dancing and much much more, as the restaurant does not have a drinks license, users are welcomed to bring their own alcoholic drinks.

We see around 250 people use Cyprus Kitchen a week as place to have a low cost meal, meeting venue or a place to have a taste of traditionally prepared Cypriot cuisine, at a fraction of normal restaurant prices.

“ **The best Seftali this side of Cyprus**  
My voucher codes Ltd ”



Sidika Gulsevener  
Restaurant Staff



Mustafa Muhtar  
Restaurant Staff



Ilker Gulsevener  
Restaurant Staff

## Luncheon Club

TCCA Luncheon Club is a place where elders in the community can attend experience traditionally cooked Cypriot meals at a fraction of the normal price, have access to advice/signposting and interact with their peers.

During this year the club extended its facility and is now open Tuesday/Wednesday/Thursday and the club enjoys between 10-25 people attending each session.

Apart from our normal luncheon club facility from time to time we also hold events such as Eid celebrations, summer events, and this year for our New Year celebrations we partnered with Turkish Cypriot Women’s Project and were able to provide elderly from both centres entertainment, a full Christmas meal and live music.



Sidika Gulsevener  
Co-ordinator

Visitors Entrance  
Deliveries  
Reception Pupils  
Year 1 - 6 Pupils →



Ceyda Aslanses  
Homework Assistant



Hisfiye  
Homework Officer

## Turkish Homework Project

Since the commencement of the Turkish Homework Project, TCCA has been working in many schools including Chase Lane Primary School; South Haringey Junior School; Capel Manor Primary School; and Holmleigh Primary School to support Turkish parents with their child's education in primary school. The project was initiated with the aim to improve Turkish children's education with parental help.

The project thus far has been able to support Turkish parents willing to participate in the initiative with guidelines of how they can help their children with their homework. Keen parents attended the weekly "Turkish Club" with their children and the children enjoyed working with their parents. The parents and

their children have shown great improvement in their study skills and the parents have been able to help support their children's development in their education. The project has shown that children like to work collaboratively with their parents and that parental support increases the likelihood of educational achievement.

TCCA will continue working with the same schools until spring 2016 and hopes that parental interest will continue in the next term...



“ If I go somewhere I can now express myself. So English has improved my life. ”  
Shumaila



## English Classes

Talking Together English Teaching Initiative. In 2015 Turkish Cypriot Community Association in partnership with Time Bank was able to offer and deliver English classes to beneficiaries with limited English language skills. Many of our learners were women hoping to develop their English and improve their chances of getting a better job. What was common amongst all of our learners

was their wish to become more involved within the host community within a multicultural London.

The initiative delivered two sets of classes and supported a total of 27 beneficiaries. As expected, the partnership has continued into 2016 with plans to start a new class in March of 2016. We hope through the growth of this partnership to

continue to help many more people become more active members within our community.



MARIE SORLI  
London Manager

# Information and Advice

TCCA's Information and Advice Project is one of our long-standing projects, its primary aim being to support members of the community that are on low income, lack confidence and that have not been able to fully integrate into mainstream society with the support advice and knowledge required.

The project provides linguistically, culturally and religiously sensitive advice at the community centre. Issues tackled include: health, employment education and immigration, the project uses advice, referrals and support access to mainstream services to help beneficiaries. The advice service operates Free Advice & Information Surgery every Thursday on first come first serve basis.



Turgay Ertim  
Advisor



## The outcome of Information and Advice Project for 2016

Number of people used the service:	270
Number of cases dealt with:	540
Number of surgeries held:	45
Average no of people per surgery:	6
Average cases dealt with per day:	12

## Legal Advice

This service began in late 2015 and has been a great success. Members of the local community have been able to access expert guidance and advice on issues relating to their employment. In this day and age where access to justice is becoming more and more costly this service is vital to helping those most vulnerable in society become aware of their rights at work. Issues raised have been very diverse and have ranged from bullying, racial harassment, unlawful taxation, pension enquiries, rights on disclosure and many other issues. The surgery has yielded positive case studies already with one client successfully getting discipline charges against him dropped on the basis of information provided at the surgery.

The surgery runs every two weeks from 6.30 to 8.30 and access is via appointment only. The service is open to English and Turkish speaking users.

Mrs Husniye Sera Ustek-Bazen  
Solicitor | Director



## Employment Advice

It has been a rewarding process for me to work alongside the TCCA in providing free legal advice sessions to the community during a time of austerity when there are so many people in need and do not have access to justice and informed legal advice. The continued cuts made by the Legal Aid Agency are having a detrimental impact on the most vulnerable and I feel privileged to be in a position to be able to provide a service to alleviate this light for even a few people. I am a Director at STS Solicitors and practice a number of areas of law. Since the commencement of the legal advice sessions at the TCCA, I have had the opportunity to assist clients' on a number of areas of law including, family, divorce, children issues, immigration and civil matters, landlord and tenant, wills, probate and lasting power of attorney matters. I also write an article for the TCCA news bulletin on the current law updates and focus on issues that are most relevant to the clients' I have had contact with during my advice sessions.

Fevzi Hussein  
Employment Law Surgeries



# Staff



Mirza Shipkolye  
Financial



Mek Mehmet Yesil  
Health



Husniye Bazen  
Legal



Tarkan Mustafa  
Well-being



Sule Ibrahim  
Activities



Erim Metto  
Spotlight

# Bulletin

Launched in 2014 TCCA Bulletin is a mixture of a magazine and a newsletter which was initiated with the projection of creating a publication that celebrated the community services offered by TCCA and to expand the awareness of these services to not only the local communities but the wider communities. From its inception, the magazine has targeted key people and groups within the community establishing social links with the honest intention of reaching the wide spread groups that would benefit of the services offered.

In 2015, extended its internal pages and increased its circulation by

20%, at the time of this Annual Report going to press the Bulletin had extended its print to be inclusive of a Turkish language run. On each issue the TCCA Bulletin contains staff and group interviews, main news, activity and project listings, feature and guest articles as well as featured events. Currently a printed publication, the TCCA Bulletin is also available online with the objective of targeting online browsers and spreading the word of TCCA's accessible community services. To date 4800 copies of the Bulletin have been circulated.



## Assessment Project

After the successful delivery of TCCA Assessment Project part 1. TCCA was able to gain additional funding to support a further 18 and disabled household Turkish Speakers have received a full needs assessment related to financing, access of services and additional need. In many cases this segment of the population would be recognised as the forgotten sector, as their issues have no way of reaching decision makers.

The project will redress these imbalances and apart from ensuring that beneficiaries are receiving correct information and advice are signposted to providers who can help them beyond the short term of the project. The areas we have targeted score high of the ladder of deprivation, and lack support services that can reach those most in need due to isolation. We are also keen to point out that many of those that were helped lacked extended family networks and have limited contact with the outside world. Of the 18 beneficiaries that the project supported; 15 were able to access further benefits, 12 were signpost 10 for additional services, 9 received additional help through TCCA and the total value of new income for those we helped was an additional £10,360 pa. All who evaluated the project rated it as 5 out of 5.



Arif Mehmet  
Advisor

## Tottenham Active

“62 people became more active due to the project”



A three-year project to get Tottenham residents playing sport and tackle the borough's health inequalities stated last year when TCCA was awarded its third Tottenham Active Grant in order to hold on-going sessions at the centre. During the last period TCCA held Zumba, Self defence, Tai Chi, Taekwondo and Creative Dance.



Arian Salih  
Taekwondo



Fehmi Sitki  
Tai Chi & Gentle Exercise



Harriet Heath  
Zumba



Shanay Stephenson  
Creative Dance



# Hands on London



TCCA is now one of Hands on London's longest standing charity partners with whom we have worked for almost three years. We have completed many great corporate projects with TCCA and have built a strong on-going relationship with the organisation. All of our corporate partners have thoroughly enjoyed their experiences helping at the TCCA community centres and have always been made to feel welcome and that their work is appreciated. As such, we are always more than happy to send any volunteers we get through Hands On London, whether it be individuals or corporate groups, to TCCA and will continue to do so. It has been a pleasure working with TCCA so far and we look forward to working with everyone there a lot more in the future.



David Wilson  
Project Co-ordinator

to feel welcome and that their work is appreciated. As such, we are always more than happy to send any volunteers we get through Hands On London, whether it be individuals or corporate groups, to TCCA and will continue to do so. It has been a pleasure working with TCCA so far and we look forward to working with everyone there a lot more in the future.



## Film Project

The Film project is orientated around allowing young people to have an opportunity to be involved in filmmaking from the point of a script to final production. The film project Youth Action Group funded project it has two main partners comprising of TCCA and two group leaders. The project encourages young people who attend the free film making classes to generate an idea then with the help of a production team to film it, edit, sound record and showcase to the young people's peers. Over the past 12 months we have run the project twice and hope to run it again during 2016.



Kandice Morris



Jade Nesbit

Joint Co-ordinators



## Media Project

In 2014 TCCA launched its Media Project, the concept of the project being the development of filmed imagery that would be used to promote TCCA, train staff and give beneficiaries an insight into the operations of TCCA. During this financial period TCCA has created six promotional videos, three training videos, two videos related to awareness of TCCA, and six short videos on

health awareness.

The platform for airing these productions is YouTube, our in house community screen, dvd's and our website.



Peter Somogyi  
Production

## Computer Classes

TCCA in partnership with Limasollular Community Association has been offering one off computer courses. During the last financial period the project was able to help 20 mainly elderly people with basic IT skills.



**"I have learnt more in my three months with TCCA than my four years at University"**

**Beth Yuan**  
Finance and Accounting  
graduate Kansas University

## Foundation for International Learning

Foundation for International Learning (FIE), mission is to provide high quality educational experiences to the global community. In pursuit of these goals, FIE is committed to the development of creative learning environments wherein an understanding of, and appreciation for, the privileges and responsibilities of international citizenship is fostered. This commitment is driven by the belief that interaction between people of diverse cultures is the base upon which empathy among nations is built. Over the past twelve months TCCA has developed in to a key partner, it has provided ten interns from the USA and Japan the opportunity to work on a 12 week program. FIE would like to thank Erim and his team for the hard work necessary to ensure the success of the program.

## CAPA International Education

CAPA International Education is an international education organization (IEO) committed to empowering student learning through personal choice, academic integrity, and engagement in urban environments abroad. CAPA's approach to international study is unique and provides a holistic learning abroad experience that challenges, excites and inspires students.

CAPA's Internship Program matches the goals and interests of students with those of TCCA. This collaborative and ultimately personalized approach has made CAPA International Education the trusted global leader since 1972. Through their Internship Program in London, students engage in internship placements at TCCA as part of

their university level academic degree. All CAPA students have met rigorous academic requirements and completed an extensive application process before being accepted to the Internship Program. These students have been placed in various roles at TCCA, including but not limited to; Policy Development Finance, Grants and Funding, Film Production and Media & Marketing. Craig Kench  
Program Director



Craig Kench  
Programme Director

## ADC Collage

ADC College has been collaborating with Turkish Cypriot Community Association and Erim Metto on work experience projects for the last three years. TCCA welcomed and trained more than 40 students on short term work experience projects in collaboration with ADC College. The aim of the projects is to give

international students from vocational schools the chance to gain work experience and develop their professional skills in UK. Students are coming from different EU countries among which is Poland, Germany and Czech Republic. The projects are funded by the EU initiated programme Leonardo da Vinci / Erasmus+. Students have always felt welcome at TCCA and found the work experience extremely beneficial.



Victor Mellors  
Program Manager



Jacqueline Patton  
Program Manager

### ADC TEAM



Bianca Balcanu



Marc Wolter



Tommaso Pallanch



Magdalena Ciolek





# eHelga

eHelga moved to 628-630 Green Lanes in Jan 2015 and occupies part of the top floor of the building. The group teaches English Language to small group's three to six; the aim being is take individuals with limited English, through a personal development plan that develops their English to a standard where they can become activity involved within the local community. Over the past 12 months we have helped over 45 people that have limited English.



Helga Kovacs  
Head Tutor

## Londrali.com

Londrali.com is an online newspaper with eight employees based at TCCA. The online newspaper has quickly become the UK's most popular Turkish Speaking website and the only social community platform. It was designed to respond to the many needs of the community living in the UK and abroad. Londrali publishes daily contents and offers many different sections for the community. These sections include; news, articles, visa information, education, jobs, classified advertisements & so much more can be found under one platform.



Currently on the social media, Londrali.com has more than 40,000 followers, and attracts 1 million hits a year. We are happy to report this number has increased on a daily basis. Operating from TCCA has allowed various partnerships to develop such as with Anadolu News Agency the number one jobsite; furthermore it is in constant communication with several multimedia news agencies,

websites, forums and social media platforms. Londrali and TCCA have recently teamed up to provide information, online advocacy and services of the TCCA to the estimated 500,000 Turkish speaking people who reside in the UK.



### Londrali.com Team



# Accounts

“ Current Liabilities down by 39% and Current Assets up by 45% in the last five years ”



**MMA Partnership**  
Chartered Certified Accountants & Registered Auditors

We have audited the financial statements of Turkish Cypriot Community Association for the year ended 31 March 2015 on pages 15 to 26. The financial reporting framework that has been applied in their preparation is applicable law and the Financial Reporting Standard for Smaller Entities (effective April 2008) (United Kingdom Generally Accepted Accounting Practice applicable to Smaller Entities). This report is made solely to the charity's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

During 2015 one of our biggest concerns has been the level of debtors, to some degree due the adopted policies of Health Authorities and Local Authorities in the delay of making payments for services provided. However I am pleased to report that even with the difficulties posed by delayed payments and a harsher attitude to covering disputed services that we have still been able to end the financial period with a good surplus which goes some way to supporting our

policy of three months operating reserves. We have further agreed a policy of robust action for any debts that are over three months due.

This year has also seen the adoption of Now Pensions for pension's contributions, Simply Pensions for the guidance of our pension's scheme and ELAS for payroll. Our next step will be to bring payroll and pensions in house which will give us more controls and further savings.

We have further adopted a policy of competitive tendering for all requirements within the organisation with the ultimate aim to reduce costs, maintain quality and develop a more proficient and transparent provision.



**Mirza Shipkoyle**  
**PGACCA**  
**TCCA Accounts**

## Ahead

Over the next twelve months, TCCA hopes to build on the strong foundations laid down during its many years of operation. It needs consider cuts within the third sector, austerity and diminishing opportunities for grant funding, with this in mind TCCA will be looking at self-financing models that build on TCCA reputation within the sector.

During 2016 TCCA will be carrying out a feasibility study as to the possibility of running a nursery from 628-630 Green Lanes this in line with and increase to 30 hours free access to free childcare, effective from 2017. It will look at extending the delivery of its Care to new London boroughs, it will develop Community Care Group (CCG) based projects and look at further utilisation of 117 Green lanes.

With regards operations; TCCA will be recruiting more Homecare

staff, it will be carrying out essential maintenance to the both its building and developing partnerships with other community organisations which is hope will open up further opportunities to us as an organisation.



**Erim Metto**  
**CEO TCCA**



# What people say

**Heather Knight:**

**CEO - STOP THE TRAFFIC.**

"TCCA provide an invaluable service of supporting communities and bringing them together. The reception is welcoming and the atmosphere is one of inclusion. They are committed to safeguarding the local community."

**Aum Shanti:**

**YOGA.**

"The TCCA venue is perfect for my local classes, it is well known, easy to access and the facilities are perfect for groups of any size."

**Shan Elizabeth Morgan CMG:**

**UK Deputy Permanent Representative to the EU.**

"Europe needs more groups like TCCA."

**Catherine West:**

**MP for Hornsey & Wood Green.**

"Thank you to the TCCA for all the excellent work you do serving the Turkish speaking community in our area. Your range of services from advice and care to providing nutritious, home cooked food are so important in giving people of all ages the holistic support they need. Congratulations on another successful year and I look forward to working with you over the year ahead."

**MP Kate Osamor:**

**MP for Edmonton.**

"The Turkish-Cypriot Community Association is an invaluable part of our community, providing a range of social, educational and welfare services for residents. Through these services, the TCCA improves lives, helps to preserve Turkish-Cypriot culture and better the community. I applaud the TCCA's work and wish it every success over the coming year."

**Ipek Ozerim:**

**Managing Director, Prickly Pear (culture & communications).**

"The TCCA is a superb venue and local resource - we always get great feedback from our guests following any activities we host there. Its facilities and location, the friendly staff and the quality, flexibility and affordability of its services mean that we are happy to recommend the TCCA to our diverse clients and to regularly use it for our own in-house events."

**Oya Tuncali:**

**Ambassador TRNC London Representative.**

"I would like to express my congratulations to the Turkish Cypriot Community Association (TCCA) for providing an invaluable service to our community since 1976. It is pleasing to see the TCCA's continuous efforts towards creating more projects to help the community. Knowing the challenges that nonprofit organisations face, I would like to compliment the TCCA members for their hard work and dedication throughout the years.

I wish you all the best and every success in your future challenges."

**Ahmet Ünal Çeviköz:**

**Turkish Ambassador to UK.**

"During my time in the UK it was a privilege to have had the opportunity to work with such a committed, well organised institution that serves the community exceptionally well."

**Dr Toeman Sirri MBE:**

**Community Doctor.**

"I am proud of my association with TCCA, who have always put heart and soul into activities that benefit the wellbeing of the community."

**Arife Retvan:**

**Limasollular Community Association.**

"We would like to thank all the employees at TCCA for the personal interest they pay to those disadvantaged within our community."

**Councillor Ahmet Karahasan:**

**Councillor London Borough of Enfield.**

"TCCA is an organisation that is key to delivery of services to the community. A job it has done successfully for 40 years may it continue for 40 more."

(translated from Turkish)

**Nick Pelas:**

**CEO Stage Theatre Company.**

"To all my friends at TCCA... Thanks you some much for the provision of such a beautiful venue that serves all segments of the community."

**Councillor Jennifer Mann:**

**Mayor of Haringey.**

"Health is an important issue for all communities, what TCCA does is that it takes initiatives such as Health Days, Health Screening and Discussions to a level that really engages with the community."

**Dr Lutfi Azhur:**

**Office of Malaysian Prime Minister.**

"We have built a strong relationship with TCCA I hope that this can develop into new and exciting initiatives benefit the people of the UK and Malaysia."

**Lisa Buitenheim:**

**Assistant Secretary-General in the Department of Field Support UN.**

"Groups with worthwhile ethos to working with those less privileged members our community are more of what we need. Thank you TCCA for being one of those groups."

**Fevzi Galatyali Hussein:**

**Chairman Embargoed.**

"Every community needs a vibrant community association and TCCA brings people together, not just from the Turkish Cypriot community but helping the wider local community too. Keep up the good work."

**Turkish Cypriot Community Centre**  
**Haringey**  
628 Green Lanes, Haringey, N8 0SD

**Islington/Hackney**  
117 Green Lanes, London, N16 9DA

#### Telephone

Main Reception : 020 88261080

Fax : 020 88290994

Homecare : 020 88261081

Room Bookings : 020 82681080

Londrali.com : 07771 756665

Excel : 020 83425693

Cyprus Kitchen : 020 88895947

#### Website

TCCA : [www.tcca.org](http://www.tcca.org)

Room Bookings : [www.tccabookings.org](http://www.tccabookings.org)

Bulletin : [www.tccabulletin.org](http://www.tccabulletin.org)

Londrali.com : [www.londrali.com](http://www.londrali.com)

#### Emails

Information : [info@tcca.org](mailto:info@tcca.org)

Finance : [finance@tcca.org](mailto:finance@tcca.org)

Homecare : [homecare@tcca.org](mailto:homecare@tcca.org)

Training : [engul@tcca.org](mailto:engul@tcca.org)

Room Bookings : [gjray@tcca.org](mailto:gjray@tcca.org)

CEO : [erim@tcca.org](mailto:erim@tcca.org)

Bulletin : [sule@tcca.org](mailto:sule@tcca.org)

Londrali.com : [info@londrali.com](mailto:info@londrali.com)

#### Social Media

 Facebook <https://www.facebook.com/tcca.haringey>

 Linked-in <http://uk.linkedin.com/pub/tcca-haringey/8a/361/538>

 Twitter <https://twitter.com/TccaHaringey>

You Tube TCCA <https://www.youtube.com/channel/UCoaATy6hb7-QCsrJ5fsDbZg>

You Tube Bookings <http://www.youtube.com/channel/UCiYM3nvJMb815faPdr2bypQ>

