

ANNUAL REPORT 2020



MENTAL HEALTH PROJECT
 CANCER AWARENESS **HOMECARE** EUROGENCTV LUNCHEON CLUB
COVID-19 INITIATIVE
 TURKISH CYPRIOT COMMUNITY AWARDS TURKISH CYPRIOT CULTURAL AND ARTS FESTIVAL
 HOMELESS **KICKSTART** **ROOM** CYPRUS HOUSE INTERNSHIP
 HEALTH SCREEN **HITRE**
 TURKISH CYPRIOT FOLK DANCE PROJECT HERITAGE
 WORKFORCE HEALTH **TRAINING**

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BACKGROUND

Since its establishment in 1976, Turkish Cypriot Community Association (TCCA) has been at the forefront in serving Turkish Cypriots residing in the UK.

As a charity, it has been providing culturally, linguistically and religiously sensitive services to Turkish and Kurdish speakers in and around London for over four decades.

During the early years of the TCCA's inception, London had a well-established and steadily increasing Turkish Cypriot population, who had become fully integrated within the British work force. The establishment of this community centre in Hackney 117 Green Lanes, was an inevitable step forward to ensure that there was a culturally sensitive space for this growing community. Despite the specific Turkish-Language services, TCCA is open to all communities, hosting various classes, religious groups and services such as our health screenings to all. Events held by the TCCA are open to all who wish to attend.

In 1983 TCCA gave the Turkish Cypriot community a voice through the first UK based Turkish newspaper, Toplum Postasi. Although it is no longer in circulation, Toplum Postasi and the people who worked there are heralded as pioneers within their fields. One can find many of the Turkish-language newspapers which followed in Toplum Postasi's footsteps, in the TCCA building today.

During the late 80s TCCA initiated a highly successful Information and Advice Project and following that many other smaller one-off projects such as the Toy Library and MP Surgery. During the 90s TCCA began its most successful project to date, the Homecare project, serving the needs of the most disadvantaged within our community. In the year 2000 TCCA successfully tendered and acquired its second premises 630 Green Lanes (London Borough of Haringey), and continued to work from this building.

The second premises allowed TCCA the space, a third in 2019. During the same year TCCA has experimented with the content of its events by reaching out to a wider audience, organising events for Afro-Cypriots, young people, and historically erased groups within the community. TCCA also had a massive success with the Turkish Cypriot Cultural & Arts Festival, hosting over 15,000 people – and receiving nominations for the top new UK festival, as well as launching the Turkish Cypriot Community Awards and began the delivering of over 50 weekly food parcels to the homeless.

2020 brought new challenges, a virus that effected the world, changing the way we live, the way we interact and way we help one another. TCCA once again rose to the challenge taking the lead with the Turkish Cypriot Support Group, delivering food parcels to those who are housebound and vulnerable, providing support for those with mental health issues, providing effective platforms for community news and information, and instigate partnership that develop support mechanisms. All projects, both past and present, are developed based on assessed need, which can be observed in and around the community. It is thereafter provided in partnership with TCCA member, beneficiaries, and stakeholders.

In late 2019, TCCA moved into, its third premises and began to deliver services from an Enfield base, the premises boast a large room for officers and access to two large meetings rooms and a reception.



COMPANY LIMITED BY GUARANTEE (COMPANY NUMBER 3851759) CHARITY STATUS (CHARITY NUMBER 1080926)

TRUSTEE'S

Officers



NIYAZI ENVER
CHAIRPERSON
SINCE MAY 2017



GOKAY UCAR
SECRETARY
SINCE NOV 2018



**TURKEY
HADJI-FILIPOU**
TREASURER
SINCE OCT 1999

TCCA has been supporting our community for over 40 years. We continue to provide needs, through our self-funded internally created and externally tendered projects. These projects provide a springboard for Turkish Speaking people to either increase quality of life or gain training and support that will ultimately result in them not requiring government benefits to survive. Through recognising the developments within our own community and contact with government bodies and locally sympathetic NGO's, TCCA will in time create fresh projects and offer help in the most deprived corners of the community.

Our ambition is to improve lives for the short and long term and to contribute to the larger society that increases daily. Our full charitable objectives and breakdown are as set out in our memorandum and articles of association. Copies of these are available at the TCCA office.

We adhere to a strict governance policy for making and putting into action all decisions and spending. Our board of trustees take responsibility as a collective for the overall running and financial processes of the organisation.

We are inspected by CQC, your value, pre-viable and cache. We also adhere to PQASSO, investors in people, Investors in communities and Hackney Health.

Our trustees Meet between ten and twelve times a year. Trustees also decide strategic directions for the Association and many of the association sub committees that are appointed from time to time.

Current committees include: Finance, Homecare, Membership, Events, Property and staffing.

Non-Officer Trustees



**HUSSAIN
MUSTAFA
(AKA HOCA)**
TRUSTEE
SINCE FEB 2016



OSMAN ERCEN
TRUSTEE
SINCE FEB 2016



NURCAN KAMIL
TRUSTEE
SINCE NOV 2018



**ISMAIL
KARAMUSTAFA**
TRUSTEE
SINCE FEB 2016



SULEYMAN FUAT
TRUSTEE
SINCE FEB 2016

At all times we adhere that Trustees will promise to:

- Act within their powers using the correct procedures
- Act in good faith and only in the interests of the charity
- Adequately inform themselves each other and themselves
- Take into Account all relevant factors and evidence
- Disregarded any irrelevant factors
- Manage conflicts of interest and interested parties
- Make decisions that are within the range of decisions that a reasonable trustee body would make.



CHAIR'S REPORT



NIYAZI ENVER

Dear Members,

As a result of these hard times that we are going through together as humanity, we have had to have our AGM via social media. For us, this is a first and hopefully the last. I pray that we will once again be able to come together in the coming period; to feel each other's warmth and get rid of this loneliness that we have tumbled into.

Our centre continues to serve in all conditions. Covid-19 could not stop us, on the contrary, it whipped us and caused us to carry out much more work. We worked hand-in-hand with many external organisations, with dozens of volunteers supporting

our efforts to serve our people with great devotion throughout this year. The community centre has been serving our people for 42 years. Our meaningful activities, particularly in the last two years has proven our centre to be the hub of the Turkish Cypriot community. As a centre, we opened our arms to our people. The attention we have received has proven the need for such a centre. Our work continues, 7-24, 365 days with the support of our staff and volunteers.

On behalf of our committee, I would like to express thanks to all our employees and especially to our volunteers. As a centre we have entered a new era.

The focus of our work has not been Cyprus, but our community here. It is our community here that is at the forefront of the serious problems that we now are facing daily.

To avoid any misunderstanding; I am not saying that we have withdrawn attention from our beloved homeland of Cyprus, I am simply highlighting our priorities. Our community here is in much more need of our support. We have only just begun; We have a lot of serious and big projects that we need to do and be sure that we will effectively be communicating this duty of ours to the community, who has to date been greatly supportive of our efforts.

Dear Members, I do not claim that everything has been perfect. We have shortcomings, and these have been transparently recorded in our monthly board minutes. We are aware of our SHORTCOMINGS and we are working hard to fix them, but if we look at the past two years, I can say with peace of mind that we have been successful.

I greet you once again with love and respect. I wish for you all to stay safe.

Take care of yourselves.

CHIEF EXECUTIVE REPORT



ERIM METTO

As CEO of Turkish Cypriot Community Association, I am happy to report that charity continues to grow and develop in terms of reach, partnerships, and delivery of services for those in need. As the largest, longest serving and most successful Turkish Cypriot UK based charities, expectations on us remain high, amidst continued the backdrop of Covid-19, cuts, austerity, restricted funding, changing priorities within local government/health's sectors, more legislative requirements and a competitive third sector, many daunting challenges have been placed upon us to maintain our very own high standards. Again, this year we received recognition from our peers and in December 2020 received the highly acclaimed Bridge Trust Impact award, our work, our staff, and our volunteers have also received, recognition from SHE Awards, Haringey Hero's, London COVID-19 Emergency Awardee and nominated for the 2021 Charity Awards.

Our overall accreditation from CQC has remains as GOOD. However, in December 2020 our Leadership status was raised to OUTSTANDING (less than 8% of CQC accredited is listed as such), quotes such as "We found that the provider was exceptionally Well Led. This meant service leadership was exceptional and distinctive. Leaders and the service culture

they created drove and improved high-quality, person centred care". We maintain Beacon provider status under Cache, and have recently been given Gateway Employer status, allowing us to create 30+ plus support roles for TCCA and our partners.

Over the past year the world has been hard hit by the Covid-19 virus no more so than BAME communities, our community being incorporated within this group. The COVID-19 pandemic is taking a heavy toll, reshaping all parts of our lives. Children and young people, low-income households, women, low-skilled workers, part-time or temporary workers, and the self-employed are especially vulnerable. TCCA has stepped up and under the umbrella Turkish Cypriot Community Support Initiative and developed eight initiatives from providing food runs to holding Bereavement workshops. Outside of Covid-19, our main activity remains the care of the elderly, TCCA continues to provide care to elders living in Hackney, Islington, Haringey, Enfield, Waltham Forest, Barking and Dagenham. Our Homecare Team continues to focus on need and the delivery of high-quality services and as such have recruited a second Homecare Manager, we have also further expanded into additional areas of work. We are also now paying London Living Wage to the majority of those providing

care, this due to us successfully negotiation rate increases with Hackney and Haringey. Before lockdown one, we added a new building to our list of premises and now have platforms in Haringey, Hackney and Enfield. In our effort to remain as hub for the community we have welcomed more groups than ever and are pleased to report that we have provided a space for over 50 organisations, that in turn provide services ranging from theatre classes for the young through to crochet for the elderly, however due to COVID-19 our operations have been have dropped considerably as we work in accordance with Government guidelines. Even with COVID-19 we have developed over 30 partnerships, ensured our community remains safe, formulated new ways to reach to reach the community and arguable organising a two-day festival with our partners, then spanned every corner of the world and with over 50,000 must rate as the highlight.

In terms of finance this year we registered a £18,245 loss, the main reasons for this were: costs related to renovations at 117, Loss of room booking from late February 2020, recruitment of an additional Homecare Manager and substantive increase in some of the license and insurance we require to deliver our care. We do however expect to turn over a surplus for this current financial period.



TURKISH CYPRIOT COVID-19 SUPPORT GROUP

Made:
35 programs

Befriended:
62 elders

Volunteers:
58

Delivered:
6200 meals

During the first wave of the Covid-19 outbreak, the Turkish Cypriot Community Association (TCCA) launched various services that support the isolated, vulnerable and those needing care, by being taking the helm and instigating the launch of the Turkish Cypriot Covid-19 Support Initiative. Since the 10th of March (before lockdown one), the Turkish Cypriot Support Initiative has been providing befriending the elderly, providing

shopping runs, providing pharmacy runs, operating the emergency phone service, initiative mental health support platforms and keeping the community up to date through its support page, website and online programs.

Today the amazing work of the organisation has received much in the way of acknowledgement, from winner of the Bridge renewal award from charity

of the year through to Haringey Mayoral Covid hero. It has also had many of its volunteers nominated for individual's unsung hero awards.

Following our launch, we release a message to the community that we are in this together, this was produced jointly between TCCA and Euro Genc TV. To date this production has had over 21,000 views.

BEFRIENDING

One of our key priorities when we launched the initiative was to ensure that the vulnerable, are cared for and are not left isolated, in fear and/or alone. As part of the befriending match those who are elderly and vulnerable for a weekly chat over the phone. Our service has helped around 100 families during the difficult period. The service has helped create hundreds of new friendships, and many people tell us their calls are the highlight of their week.

Our Covid, Befriending has received a significant increase in communications via direct and organisation referrals. We recognise that isolation kills, and dramatically effects mental health and as such under the slogan "NO ONE SHALL BE LEFT ALONE", TCCA has set up new methods of supporting those who are vulnerable. All those who volunteer are matched, are DBS clear and keep in regular contact with officers at TCCA.

WEBSITE, SUPPORT PAGE AND ONLINE PROGRAMS

In March 2020, we decided as part of the initiative that the best way to communicate with the vulnerable and elderly was via utilise visual media platforms. In early April 2020, TCCA launched an online support platform and at the same time we launched our weekly TV series, which was platformed and streamed via Euro Genc TV online, IPTV, and through various social media platforms. By November 2020, we had showcased a total of 28 programmes, with 51 experts in their own respective fields, these ranged from discussing Vaccines through to looking in dept at support plans in place.

BEREAVEMENT

TCCA has just started its Bereavement sessions, these take place using the WhatsApp Platform, they provide those who have been lost to covid a platform where they can discuss their feeling, and being the healing process.



FOOD RUNS

During this worldwide crisis the TCCA have supported many elderly and vulnerable clients that are experiencing difficulty in obtaining food. This was due to a variety of reasons, for example, they may be shielding and unable to shop, or their family members who did shop for them are they themselves are shielding or self-isolating. In addition, elderly members sometimes do not have the ability or resources to do online shopping.

TCCA has filled this gap by providing emergency food parcels. This includes essentials, as well as hot meals being provided on a weekly basis. This was particularly important as some of our members have disabilities or are unable to cook. TCCA has stepped in to provide the care needed on an individual basis. During our major big launch, our first week we reached 150 families, with 200 meals and essential items that ensured that for that week there was no need to leave the house. Due to changing circumstances, at present we are delivering to between 50-60 families per week. We have also provided meals to three care homes, three hospitals, the emergency services, and other centres. At our peak we provided over 800 meals in one week.



MENTAL HEALTH SUPPORT PLATFORMS

Throughout the last year, there has been an astonishing rise in mental health cases. More than two-thirds of adults in the UK (69%) report feeling somewhat or very worried about the effect COVID-19 is having on their life. The most common issues affecting wellbeing are worry about the future (63%), feeling stressed or anxious (56%) and feeling bored (49%). Within the Turkish Speaking communities these are far high, as they are expatiated by language, cultural and religion.

To help we have placed many minor initiatives which help, they range from online quizzes that bring the community together through to our counselling support. As COVID-19 comes to a close, we are looking intensifying the services we provide which will aid in the support of issues that have arisen in people's lives due to COVID-19.

EMERGENCY PHONE SERVICE

On the 18th of March TCCA launched our emergency phone line, from March to July 2020, the line operated a 24 hour basis with the line being operated by volunteers, our main aim to provide an emergency service for those who either lack the ability to access information, were vulnerable or could not communicate in English. In May during one-week period the emergency line was called 28 times, with calls ranging from having Covid-19 symptoms to being concerned about their own mental health.

In addition to this, in December 2020 our group launched its informative Whatsapp line. There are two active Whatsapp groups, one in Turkish and one in English. This makes this service accessible to all of our community to provide them daily and up to date information regarding Covid-19.



MOVING FORWARD

With government restrictions that came into play on the 5th of November 2020, it was essential that the organisation continued its services and utilised its experience to ensure that no person in need is left alone. The initiative continued its services with the enlargement of the Befriending Initiative, Introduction of a dedicated bi-lingual Covid-19 site, borough-based food deliveries, counselling service, pharmacy collections, re-introduction of televised community based information on Euro Genc TV, regulation support to local micro businesses, Whatsapp

daily briefings, nutrient packs being sold as part of the initiative, and further development of partnerships. The services have been operating throughout London in particular Enfield, Haringey, Hackney, Islington, Waltham Forest and Southwark.

To this end TCCA was able to secure funds that allowed to recruit a team, that allows the organisation to effectively deliver services essential to the support of the most vulnerable.

The TCCA have been working closely with the following partners to ensure our community is supported; Edible London, CATI, Chaotic Angels, Cyprus Islamic Association, Euro Genc and Dr. Fazıl Küçük Türk Okulu / Turkish School, Shaklewell Lane Mosque and TCCUK.

Community Impact
Haringey



ROOM BOOKINGS

2019

We supported:
13,112 hours of hire

Hired by:
102 organisations

From:
29 private hirers

TCCA has five spaces for hire from its Haringey Head, plus various sized rooms/studios in the Hackney office and a space in its Enfield base. Its largest space can accommodate 100 people for a banquet style event and 130 standing.

The meetings room in the Haringey branch are often used for smaller gatherings, in the main for training, religious gatherings, choirs and discussion groups.

The rooms are supported by an array of Information Technology inclusive of projector, televisions and Wi-Fi support. We have a number of groups who are resident in rooms such as the amazing Wigs for Heroes, the main Turkish Cypriot Information Centre Euro Genc TV, the homeless support project called London Consulting, and Fine Tutors helping young people in need of support.

TCCA prides itself on supporting any part of the community that is need and embraces partnerships, and those in desperate are allocated our space free of charge. In recent years we have seen free charity events, speeches, health seminars, religious gatherings, mentoring sessions, training events, hustings, homeless support, women's coffee mornings, discussion groups and much more.



"A location that is so important to our community"

TRNC LONDON REPRESENTATIVE,
AMBASSADOR OYA TUNCALI



"So proud that within my constituency, we have such an amazing organisation"

DAVID LAMMY MP FOR TOTTENHAM

On the private booking side TCCA have been working with various cancer charities and have hired our spaces to Private tutors; Choir sessions, Motivational speaking events, Hen night, Engagement party, Baby showers, Fitness classes, Kermes, prayer evenings and wakes.

The TCCA hire spaces are flexible in offering catering facilities along with the option for food, entertainment, and multifunctionality.

Contact Room bookings on:
02088261080
info@tcca.org

In our 2020 client user survey, of those who responded (total of 38 responses)

- 31** rated room bookings with a ★★★★★
- 4** rated room bookings with a ★★★★
- 1** rated room bookings with a ★★★
- 0** rated room bookings with a ★★
- 2** rated room bookings with a ★

**"OUTSTANDING" FOR WELL
LED CRITERIA, WITH AN
OVERALL RATING OF "GOOD"**



HEMOCARE

CQC Registered:
Good provider

Clients:
92% satisfied

Experience:
Over 20 years

Retention:
90% Staff

Turkish Cypriot Homecare was established in 1993 and has continued to provide culturally, linguistically and religiously sensitive care for over 20 years. We provide care to the elderly and to people with disabilities, ensuring that individuals can continue to live in their own homes independently, and in a dignified manner whilst maintaining their safety. TCHomecare currently works within the Hackney, Islington, Haringey, Enfield, Barking, Dagenham and Waltham Forest boroughs, and has several private clients. As with previous years, we see a continuation in the need for palliative care. Unlike other care agencies, TCCA is a registered charity, and is therefore able to re-invest any surplus into the community, including those who receive homecare. Multiple free and accessible, services and one-off events have occurred throughout the year, such as The Luncheon Club which provides a space for the elderly to gather and socialise. There is also the weekly Advice Surgery, providing services in Turkish. Events on Cancer Awareness, and free Health Screenings, presented by those in the medical profession, have

happened throughout the year. The highly successful Turkish Cypriot Arts and Culture Festival, and the Afro-Cypriot History event also provided a space for the elderly to experience their culture, reminisce and socialise. Our clients have access to all these services.

Turkish Cypriot Homecare continually works hard to develop our provisions, and we continue to raise our already high standard. We are cache accredited and provide in-house, bespoke, culturally sensitive training that surpasses the Care Quality Commission standard. Our care staff complete an initial induction training before starting work, followed by an assortment of trainings such as Medication, Safe Guarding, COSHH, Challenging Behaviour, Communication, Dementia and Mental Health, Duty of Care, Equality and Diversity, Fire Safety, Fluid and Nutrition, Food Safety, Health and Safety, Infection Control, Manual Handling, Moving and Repositioning, Peg and Pump Feed, Recording Reporting and Confidentiality, Tissue Viability and Person Centre Care and Dignity.

Most our carers have done QCF Level 2 or Level 3 in health and social care, and are now working towards RQF (Regulated Quality Framework). We employ approximately 70 people, with 60 of those providing hands-on care.

Turkish Cypriot Homecare works in partnership with Local Authorities, Health Authorities and Health Professionals to ensure the safety and wellbeing of all our service users. Our standard care provision is monitored by the Local Authorities we work with and is regularly inspected by the Care Quality Commission, with whom we have maintained full compliant status.



OUR LATEST CQC REPORT STATES THAT:

*Staff were "reliable"
and people "felt safe
with them."*

**"People were supported to
remain independent and their
confidentiality was maintained."**

People and their relatives told CQC that "staff were caring and treated them with dignity and respect."

"Staff knew people's likes, dislikes and background history."



WORKFORCE HEALTH

We supported:

213 Employees

Helped:

63 Micro businesses

Created:

12 Programs

Partnered:

6 Organisations



The Workforce Health and Wellbeing Project was established to support Turkish speaking employees working in micro-businesses in Hackney to reduce their levels of absenteeism in the workplace due to health-related illnesses. The project aimed to inform individuals on how to improve their mental and physical health. The aspects of 'work based health' have always been overlooked and there was no other project which replicated the service that this project provided. Research indicates that within the Turkish Speaking Community there is an extremely high level of smoking, heart related illnesses, lack of physical activity and high levels of deterred mental health issues. There are few existing services which aim to tackle some of these issues, however the project took the service to these individuals rather than them having to decide to use the services and go out of their way to do so.

The project successfully reached, 63 Turkish Speaking micro-businesses and surgeries in Hackney reaching 218 individuals. As well as reaching the rest of the Turkish speaking community via media sources.

The response has been outstanding, and results have been eye-opening. There was a mixed response of the levels of understanding these individuals/micro-businesses have in relation to the importance of health and well-being of employees. Some are deeply knowledgeable; some are less and are not keen to improve their health. With our guidance, support and information written in simple but productive terms, we aimed to change the perception and educate both employees and business owners.



We worked very closely with Avrupa Newspaper, Haber Newspaper, Olay Newspaper (London based Turkish language newspapers) Eurovizyon Turkish News Portal along with Euro Genc TV (Turkish Media channel with live broadcasts in English and Turkish) and BRT TV (Turkish Cypriot Media Channel). The number of views, subscribers and media coverage via both well-known Turkish outlets has helped us successfully outreach our target of 500 people, reaching thousands of viewers.

A new Facebook group for this project was created which helps to give tips on physical and mental well-being, as well as trying to increase daily-motivation with

quotes and visuals aids in both Turkish and English. The response on all media platforms has been incredibly positive. There has been high engagement, and lots of members have contacted for more information. This shows how successful the project has been in targeting and motivating the public to improve their physical and mental health.

Based on the findings, specific tailored workshops were due to be held to address issues such as mental health in the workplace, healthy eating, access to services, water consumption, alcohol consumption, quitting smoking as well as any other areas highlighted in the research. However, due to COVID-19 the project had to be adapted and changed. It was requested by the Local Authority for the project to be completed as soon as possible. Due to the lockdown and social distancing this meant we would not be able to hold the seminar and workshops we had originally planned. It was therefore decided to ask the health professionals working with us to prepare short seminar video clips covering each topic so we could put these together and make them available online and our social media sites. The clips have also aired on Euro Genc TV.





TURKISH CYPRIOT COMMUNITY AWARDS

2019 | **Votes:** 4125 cast | **Nomination:** 126 invited | **Catergories:** 12 | **Atended:** 400

The Turkish Cypriot Community Achievers Awards aims to recognise those individuals and organisations who have sustained a consistent positive contribution within the Turkish Cypriot not for profit sector.

In 2018, TCCA launched the Awards. The inaugural awards aimed to recognise achievement through a people’s vote, the concept being an awards mechanism that recognises achievement through the community, which has been impacted. The awards are broken down in to two phases to keep them independent, away from bias and to allow for members of the community to have a role in choosing from an amazing pool of achiever that have been nominated.

In 2019 awards featured the following categories:

- Young Community Achiever Award
- Community Achievement Award (Male)
- Community Achievement Award (Female)
- Charity of the year
- Overseas Charity of the year
- Lifetime achievement Award
- Contribution to the Arts
- Contribution to Education and youth
- Contribution to Health
- Special Recognition for those within our community who have passed.

The online ballot ran for 21 days at the end of this a counting panel was agreed. Four arbitrators were selected these being: Alev Cazimoğlu- Enfield Labour party councillor, Halil Nick Halebi- Waltham Forrest Conservative party Councillor, Faruk Eskioğlu – hugely respected journalist known for work within the Cypriot community, Altan Kemal – long established and respected Accountant owner of Alton & Co. 4125 people exercised their right to vote.

Awards Ceremony took place on Saturday 9th March 2019 at the Regency Banqueting Suite North London, the event was attended by a number of Dignitaries including the North Cyprus Prime Minister Mr Tufan Erhürman. Over 350 people attended, all winners and runners up were present, and no result was leaked prior to this event.

In 2020, a decision was taken to further endorse its independence and the management of the awards were passed over to the Turkish Cypriot Trust (of which TCCA is a prime member), By March 32 Turkish Cypriot Organisations, had nominated. These nominations are held ready for voting to commence to public vote. However, due to the outbreak of a novel coronavirus (COVID-19), 2020 Awards Event has been postponed until further notice.





TRAINING

Courses:
Over 31

Staff:
62 trained

Training:
6500 hours provided

Qualifications:
1800 obtained

“A truly INPIRATIONAL innovative training provider that combats the barriers levied due to Language”

EADI EUROPEAN ASSOCIATION OF DEVELOPMENT RESEARCH AND TRAINING INSTITUTES

Most people, whom choose to become carers, do so to help others and make the service users lives better. To be able to do their job at a high standard they must be trained, therefore, we ensure training of our carer’s are completed so it improves their performance and standards.

We at TCCA continue to improve our training, which in turn improves the skills and standards of our carers. New training lists were introduced in 2019, which gave the carers wider knowledge and skills. The organisation follows the set out “skills for care mandatory training recommendation”. This year in 2020 there has been new changes to the mandatory recommendation training, which the organisation will be implementing in the regular training sessions.

TCCA is accredited by:



As seen in the press and on TV, a lot of stress has been put into training staff on Mental capacity, Mental Health and work-related stress. All the staff have had basic training on the above topics and separate training will be developed on each area. The organisations online training is available to all staff, which some staff prefer to use. These can be accessed at any time and can be saved and continued at any time. There are also non-compulsory and wider selection of courses available to widen the knowledge of the staff.

The organisation has continued collecting new training materials and equipment and now have a new life-size dummy to use alongside other training equipment’s. The organisation has used it during moving and repositioning, dressing, and undressing and for personal care training. The organisation now also has a good collection, including two first aid dummy ‘Annie’, for CPR training, mobile hoist,

feeding pump, commode, wheelie frame, bed frame and toilet seat frame and raiser.

The TCCA will be starting a new group of RQF health and social care Level 2; this will be available to everyone, those interested to contact TCCA Office. The organisation still has access to the Work Development Funding for our Homecare staff. Skills for care- ‘NMDS’ has also change its portal and is now ‘The Adult Social Care Workforce Data Set (ASC-WDS)’. To be able to claim the funding this must be kept up to date. All new staff with no experience of care work start with the Care certificate and are then able to develop onto the L2 Health and Social care diploma. Recognised qualifications such as the care certificate and RQF in Health and Social care provide solid evidence of that training, and the quality of the care that staff provide.





CYPRUS HOUSE

Google Scores 4.5 STARS ON GOOGLE REVIEW
in 2018

Cyprus House has been the communities gathering place since Turkish Cypriot Community Association moved into the building in 2002. The restaurant provides members of the community an opportunity to sample mouth-watering traditional Cypriot dishes in a newly decorated Cypriot environment.

Our focus is to bring a little bit of Turkish Cypriot Culture to London.

The team have over a short period of time built a reputation for excellence. The restaurant is licensed for drinks and is open Monday till Saturday providing breakfast lunch and dinner with daily

traditional Cypriot cuisine and caters for around 250 people a week. Friday and Saturday nights are special meze nights where customers can not only enjoy reasonably priced fixed menu with live music and dancing.



WHAT PEOPLE SAID:



"Live music, meze, bring your own drink. Perfect for gatherings and socialising very friendly staff enough portions and reasonably priced. Enjoyed the night."

TAMER EFENDI

"Reminds me of Cyprus in every which way thank you, Yusuf and Team."

NURIYE KEMAL

"Authentic traditional Cypriot cuisine, oven-cooked goats head is a must."

PETER MOORE

"Very welcoming with tasty food and entertainment. There's no menu, so you get whatever is going, but it's a great meze and grilled meats."

JEFFERSON COURTNEY



HOMELESSNESS

Meals:
1125

Packs:
402

Night beds:
65

Referred:
31

The Turkish Cypriot Community Association (TCCA) strives to provide support not just to people from the same cultural background, but also to those who need it most. Since 2015, Turkish Cypriot Community Association (TCCA) has every December been supporting the Homeless, with food packs, essentials, hampers, haircuts, clothing and shelter when possible. Other groups have over the years joined TCCA and extended the support it provides.

Every year's campaign relies on the community generosity and there are lots of ways that people get involved, from cooking, delivering, offering their skills and support. The idea of giving hopefully instils in the many and refocuses people's attention to giving and helping

see the Homeless in a different light. In 2015 TCCA were able to feed over 240 homeless people and rough sleepers, as well as providing 100 essential packs containing toiletries, blankets, clothing, socks, underwear, hats and gloves. With the help of Just Giving, the TCCA, partnered with Crisis Charity, can help 40 people with housing, access to dentistry, advice and employment support.

By 2020, they were partnering; Cyprus Islamic Association, Edible London, CATI, Shaklewell Lane Mosque, TCCUK, Kibris Worldwide, Haven for the Homeless, Buses 4 Homeless, Crises, Street Kind, Eurogenc TV and Haringey Hub. Together they were able to help nearly 1000 homeless. The scheme operated over three weeks, on one day alone, with the

backdrop of Covid 19, they were able to provide 260 hot meals, 100 hampers, 180 essential packs and were able to fund four people to have a room for two weeks over Christmas and fund a person to go onto buses4homeless three month scheme.



OUR PARTNERS





2ND TURKISH CYPRIOT CULTURE & ARTS FESTIVAL

The TCCA falls under out of one of the organisations under the umbrella of the Turkish Cypriot Trust. The Turkish Cypriot Trust have come together and hold a festival every year to celebrate the Turkish Cypriot Culture.

The first Festival was held in the summer of 2018. After its great success, in the summer of 2019, the 2nd Turkish Cypriot Culture and Arts Festival held and was attended by over 20,000 people who enjoyed all things Turkish Cypriot inclusive of its culture, food, dance, songs, music, heritage, comedy, history, and its people. Special Turkish Cypriot Celebrities such as Ziyinet Sali also took to the stage.

Due to the positive feedback, the committee have agreed to continue to work and make each festival every year bigger and better.

Unfortunately, due to Covid-19, the 3rd Turkish Cypriot Culture and Arts Festival could not be held in the Summer 2020 in open-air as planned, however an online festival took place instead.



Shortlisted for best New Festival of the year” – Festival awards



TURKISH CYPRIOT CULTURE & ART FESTIVAL ONLINE



Organized by the Turkish Cypriot Foundation (TCT), (which the TCCA is a member of) on November 21 and 22, TCCA took the lead in organising the online Turkish Cypriot Culture and Arts Festival, which reached thousands of Turkish Cypriots living in the UK, Cyprus and all over the world. The viewings were estimated as 50,000 approximately.

The festival was aired on Euro Genc TV and promotion was led by TCCUK (a social media group with over 10 thousand members). The festival conducted by this partnership formed a great and positive response.

The festival took place with a rich content from Cypriot folk dances, to poetry, to musical performances from around the world as well as a very funny food competition prepared with fusion of Cypriot and British cuisine.

The Turkish Cypriot Trust (TCT), known as TCT have previously organized open-air festivals for the past two years. The third festival was also scheduled for mid-June this year, at the Lee Valley Athletic Centre. However, when Covid-19 prevented this, TCT without hesitation organized its third festival online. It is the first time that such a comprehensive and rich online festival

has been organized among the Turkish Cypriot community living in the UK or in the world.

Additionally, the festival was diverse in itself, being aired in both Turkish and English. Almost half of the performances and the interviews with some artists were in English.

At the same time, it became a tool for our community members, such as filmmakers, comedians, and vocalists, to showcase their talents.

An important feature of this festival was its diversity and its ability in reaching Turkish Cypriots across the UK and the world. The countries that this festival reached were; Cyprus, Turkey, Sweden, Australia, Germany, Saudi Arabia, Pakistan, United States and much more.





TURKISH CYPRIOT FOLK DANCE PROJECT

Folk Dance sessions for young people have been running at the TCCA were first introduced to TCCA in March 2019. These sessions are held on Mondays from 17.00-18.30, which are divided into the following age groups 5-8 years and 9-12 years.

The aims of the sessions are to teach young people about their Turkish Cypriot Culture and Heritage and give them an opportunity to take part in a healthy after school activity, as well as developing many other key skills.

All sessions begin with a warmup and then a recap of the dances and moves learned from the previous week. The session then continues where the kids learn new dance moves. Each dance is explained in both English and Turkish. Although it is a dance session, speaking in both languages can also be beneficial to young Turkish Cypriots to expand on their language skills also.



YOUTH PROJECT

The TCCA Youth Club was established due to the need from the Youth in our community to have a safe place that could be used in order young people could attend and initiate their own activities. The group was run by Florenza Incirli and Ayse Bekir. The sessions were weekly and were for young people between the ages of 12-18. The purpose of this club was to allow a space for creative development, confidence-building, and an opportunity for young people to explore their aspirations and interests in a safe and nurturing environment.

The workshops were drop-in, however regular, and consistent attendees found that continuous attendance was most beneficial. TCCA recognised that young people from the surrounding Haringey area did not have enough resources outside of school, or open-access learning environments and stressed the importance of supplementary education.

The sessions included a variety of organised activities; beginning with debate, then proceeding with; photography, film, career development, collage, creative writing, leadership and

confidence, and fine art. All resources, snacks and additional assistance were provided free of charge to the young people by TCCA.

During the photography session, disposable cameras were provided to the young people, during the art sessions a variety of mediums such as paints, pastels, canvasses, clay and more were provided. We also had writer and poet Lydz, lead a writing session, where she brought bespoke notebooks to gift to attendees.



INTERNSHIP / SHADOWING / KICKSTART

Institutions:
3

Countries:
12

Interns:
45

Hours:
3900 Intern hours

Internship

TCCA works closely with three internship providers in being able to deliver an International Internship Program, these being FIE, CAPA and ADC. Within the program we provide a 3 month placement for students travelling from USA, Canada, Japan, Poland, Germany, and Romania. The study program involves students being placed with TCCA for 20 hours per week, where they deal directly with project type work, such as reviewing policies, filming events, formulating web approach to dealing with clients. Since 2017 TCCA has supported 31 interns within the program. "It was a great learning experience" Dylan Russell USA Intern One of our interns Russell landed a prestigious internship with U.S. Sen. Tim Kaine's office in Washington, D.C after working with TCCA .



Shadowing

TCCA planned to launch its Job Shadowing Project in early 2021, but due to Covid has delayed its start until it is safe to do so. In addition, with the levels of rising unemployment mean that the need to facilitate this project has become that more imperative, in order that the young are able to experience work places, and roles that are generally seen out of reach such as politic, accounts, legal. It will also aim to encourage members of our community who are further side-lined from those careers such as women, disabled and those with learning difficulties. We feel that any chosen career should be within reach and not subject to any form of discrimination or barriers that may exist. The scheme has 21 successful Turkish Cypriots who have agreed to allow shadowing within their environments, and we will hopefully match from summer 2021, but this will be highly dependent on the situation in respect of Covid.



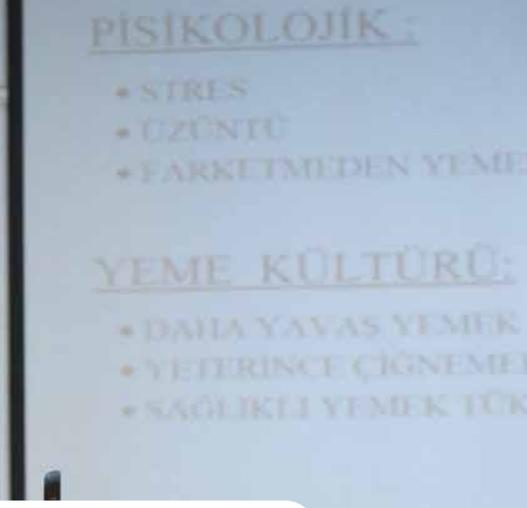
Kickstart

The kickstart scheme which was announced in September 2020, provides funding for six-month job placements for 16 to 24-year-olds who are at risk of long-term unemployment.

The funding covers 100 per cent of the national minimum wage for the young person for 25 hours a week for six months, as well as National Insurance and pension contributions, and comes with a £1,500 grant to cover setup and training costs. Employers looking to participate in the scheme must offer a minimum of 30 job placements, but smaller organisations can participate through larger organisations or through coalitions of organisations.

TCCA has a bid to lead a consortium application under the kickstart scheme. The bid has been accepted and TCCA is working with the DWP in the recruitment of 36 jobs, with six partners.





HEALTHSCREEN & CANCER AWARENESS

Screened:
132 people

Red card notes:
31

Amber card notes:
50

Health Screening

TCCA arranges every six months for screening of users and staff. This helps support the wellbeing of those illness that may go undiagnosed.

Why does screening important for WELLBEING.

Screening is a way of identifying healthy people who may have an increased risk of a particular condition. The NHS offers a range of screening tests to different sections of the population. The aim is to offer screening to the people who are most likely to benefit from it. For example, some screening tests are only offered to women or older people.

Screening results

If you have a higher-risk result (a screen positive result), it means you may have the condition that you have been tested for. At this point, you will be offered further tests (called diagnostic tests) to confirm if you have the condition. You can then be offered treatment, advice and support. Finding out about a problem early can mean that treatment is more effective. However, screening tests are not perfect, and they can lead to difficult decisions about having further tests or treatment. Read on to find out about the benefits, risks, and limitations of screening.

Cancer Awareness

Over the past four years TCCA has developed a formidable presence in relation to cancer awareness, to the degree that TCCA was asked to become cancer awareness agency for the Turkish Speaking communities. TCCA have held several Cancer Awareness events, Seminars programs and fundraisers. In 2020 we saw the introduction of Wigs for Heroes as a resident organisation, the charity operates closely with TCCA, and provides cancer suffers support during their treatment.

There are always events held at TCCA and many more planned in the future and TCCA will continuously work towards helping the community understand this illness by sharing information in both English and Turkish.





MENTAL HEALTH PROJECT

Group Talking Therapies

At Turkish Cypriot Community Association (TCCA) we are dedicated to provide a range of services to ensure that the Turkish/ Turkish Cypriot/ Kurdish communities are not less disadvantaged as a consequence of being a minority within the United Kingdom.

What is 'talking therapy'?

Talking therapies provide a regular time and space for individuals to communicate problems as well as explore feelings with other group members who are in similar situations. Often, talking through things and not feeling alone can help improve resilience against any future adverse circumstances, can improve relationship and develop better ways of living.

Our Project Leader facilitates group interventions as well as one-to-one sessions with adults as well as young adults across a range of services available throughout London. The team will provide a safe environment for individuals to explore their issues and bring about meaningful change in thought patterns – converting all negative emotion and thoughts into positive ones!



Addiction

In 2020 TCCA developed a partnership with Medi Foundation, with a vision that under the guidance of Medi Foundation that TCCA can extend its arms to those who are suffering some form of addiction, from alcohol to gambling.

There are plans underway to launch awareness of addiction-based illness through an international arts exhibition that will simultaneously be held in Cyprus, Turkey and UK (TCCA)

An Outline of the Medi Foundation is seeking to bring Eastern and western based therapies to our beneficiaries. These philosophies are as diverse as our beneficiaries.





INFORMATION AND ADVICE, LEGAL ADVICE SURGERY

Supported:
364

Cases:
987

Surgeries:
46

People per surgery:
7.91

Information and advice

Information and advice is one of TCCA's longest running projects, it has equipped the organisation to provide greater access to information on services that exist throughout London for those who lack an understanding of mainstream systems advice services and have an inability to communicate in English.

The object of this project is to support and provide the Turkish Speaking Community members to cope with impending changes, improve their ability to access benefits and appropriate services and also to contribute to the vision of an integrated and cohesive community by helping people to know their rights and responsibilities, have a shared future vision and a sense of belonging alongside recognition of diversity and building strong and positive relationship between people from different backgrounds

The project provides regular support on welfare benefits, housing, health, education, and employment, social services through advice, referrals and supporting access to mainstream services. The project provides FREE Information and Advice Surgery services every Thursday on first come basis. However due to Covid 19 the project ceased operations on the 05 Nov 2020



Legal advice surgery

Before the pandemic, we worked with several solicitors, who booked in half hour slots and provided once every two weeks free legal advice. The last sessions were conducted by Necat Yusuf of Nova Solicitors.

Turkish Cypriot Community Association (TCCA) has since 2014, been offering free assistance to Turkish Speakers who may need some guidance in relation to various points of law. TCCA legal advice offers one-to-one confidential advice on several legal areas including housing, welfare and benefits, family, children, domestic violence, wills and probate, debt and bankruptcy, and employment.

“It’s important that people know what’s expected of them, If people without an understanding of law, and have issues with language then some sort of guidance is important”

MEHMET ISMAIL (84) – TRANSLATED





SYMPOSIUM

New to TCCA is the concept of an International Symposium, was launched in 2018. The main function of the Symposium is to provide a platform where Turkish Cypriots community leaders, Politicians, and key influencers, throughout the world can come together and discuss issues of concern to Turkish Cypriots living abroad.

The first Turkish Cypriot Symposium was held over two days with the first being formed around subgroups covering the field of Politics, Education, Youth and the Arts.

The second day was dedicated to feedback from the subgroups and a main session dedicated to a discussion on "considering a federal resolution for Cyprus", after which a vote was taken, and the vast majority voted in favour of a federal solution.

Guest speaker at the Symposium was Turkish Cypriot, Niyazi KIZILYÜREK MEP (Cyprus - Progressive Party of Working People).



POLITICAL ENGAGEMENT

Hustings

TCCA has continuously arranged Hustings as a mechanism for political engagement. The last such Hustings was held in December 2019, The Hustings provided a platform for the three main parties to debate issues on concern to Turkish Cypriots. There will be mixture of questions; from the floor and others which would have been forward from voluntary organisations.

The three candidates were.

David Lammy Labour

James Newham Conservative

Tammy Palmer Liberal Democrats

The event is live streamed via Euro Genc TV (TCCA's Media Partner). The next planned event was due to be for the Mayoral elections, however due to Covid-19, were postponed.



COUNCILLOR SURGERIES

TCCA has Councillor Surgeries once a month. The surgeries provide an opportunity for members of our community to meet ward councillors in person and to discuss local issues. At TCAA we also provide a translator that helps with those who are unable to communicate.

Our current ward councillors are

Councillor Gina Adamou - Harringey

Councillor Zena Brabazon - Harringey

Councillor Sarah James - Harringey

And our surgeries are led by: Councillor Zena Brabazon

The surgeries are held: First Saturday of the month



EURO GENC TV



Euro Genc TV was first established in the UK in 2017. It is the first Turkish and English 24 hour airing broadcasting TV channel on several digital platforms. Euro Genc TV has now branched out to its very own News website, with up to date information and news from around the world. In 2019 Euro Genc moved into Turkish Cypriot Community Association (TCCA), Hackney premises and established a new formal partnership that allows TCCA an opportunity to broadcast its various ventures through community TV, including weekly health shows, advice, festival, film and much much more.

Programmes have been produced to keep the community up to date, as well as advise them on business/health matters, to entertaining them with this year's online festival. In 2021 we plan a whole range of new programmes.

Euro Genc TV is available on all digital platforms. It's available to download and watch on Google Play & the App Store. Additionally streams on Smart TVs, Amazon Fire TV, Facebook, YouTube and Twitter/Periscope.





ONLINE SUPPORT/TCCUK



Turkish Cypriot Community UK (TCCUK), is an online platform with over 11.000 members. Since 2020, the platform has established a strong partnership with TCCA and has taken the role of organisation social media arm. Examples of joint work include; Quarantine Quiz Event, Festival, and Turkish Cypriots have talent event. TCCUK aims to keep the cultural heritage bestowed upon Turkish Cypriots, the group runs a range of activities where members can join virtually and/ or in person.

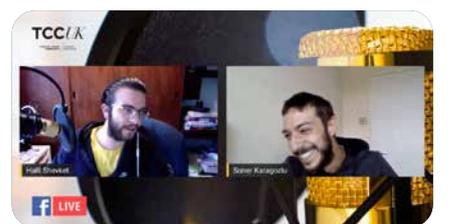
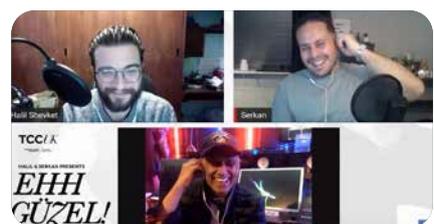
Maybe a moment to create, support and inspire each other. Most of all, to take a moment to remember you are not alone. TCCUK is a community which looks ahead to a future together. We hope to share events, skills, trades, businesses, recipes and daily news to keep us all updated.



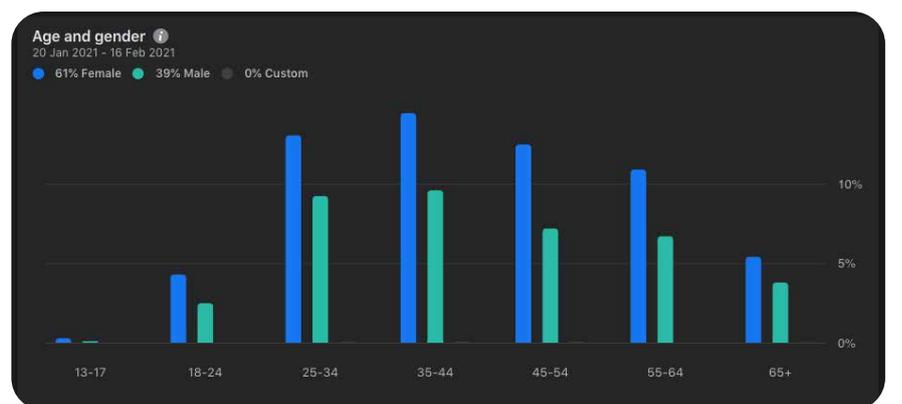
As an example, on Turkish Tuesdays members are encouraged to utilise or simply learn the mother-tongue. Perhaps a moment to reminisce of days gone.

The online community presence expands on multiple platforms to engage with those who are not using Facebook. TCCUK are on Instagram, Youtube and Twitter, sharing what other community members are doing to keep up to date.

After COVID-19 restrictions are eased, we hope that we have more face-to-face gatherings, interviews of families, exhibitions, and visiting businesses to share on platforms.



Top towns/cities	
London	7,355
Enfield	229
Nicosia	181
Birmingham	119
Bromley	80
Cheshunt	75
Famagusta	74
Kyrenia	57
Dagenham	54





TRIPS

The TCCA's aim to give the elderly and the vulnerable opportunities for social excursion via a day trip. This would allow those attending to meet their peers and travel outside of London something most would not have experienced for years. The TCCA have successfully delivered three to four trips a year, with the last being to Clacton on Sea. Other venues visited have included, Bath, Brighton, Cambridge, Eastbourne, Margate, Oxford, Peak District, Yarmouth and Christmas shopping in Calais.

Each trip has a capacity of 53 and most of the trips we travel with 45 elders plus. Each trip has three chaperones, who are first aid train, have ben DBS checked, and are known to elderly that are travelling.

Each trip is followed by an evaluation, and feed back to trustees, which help support the planning of other trips. The TCCA did have trips arranged for 2020, however due to Covid-19 planned trips never materialised.



LUNCHEON CLUB

Historically the TCCA's luncheon club operated every Wednesday / Thursday / Friday, the club provides an outlet for elderly Turkish Cypriots to interact and provided with a heavily subsidised meal and drink. All food is based on

traditional Cypriot recipes and cooked using traditional ingredients. Lunch is followed by bingo, cards, socialising and an opportunity to find new friends.



Every week without fail over 20 people attend. However due to COVID-19 numbers have dropped. This has also been affected by government restrictions, in relation to safeguarding the vulnerable people using the restaurant.



TCCA PARTNERS



Turkish Cypriot Community in the UK



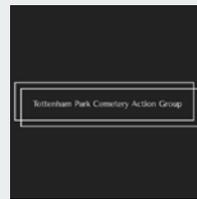
Euro Genc TV



Alashiya Youth Platform



Wigs for heroes



Tottenham Park Cemetery Action Group



Family Based Solutions



Alevi Cultural Centre



The Community HUB



Football Federation



Football Federation



Edible London



Cyprus Turkish Association



Arts Platform



TC Filmmakers Network



MEDI Foundation



CATI - roof



Haven for the Homeless



Street kind UK



Buses 4 Homeless



Al Hasim Trust



Hackney Cypriot Centre



DAY-MER



Derman



Pekunluler



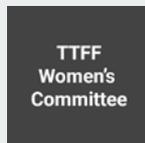
Halkevi



Health Screen UK



Masjid Ramadan Mosque



TTFF Women's Committee



Third Age Challenge



Haringey Healthwatch

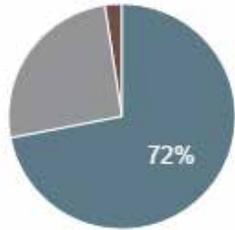


Enfield Health Watch



Felix Project

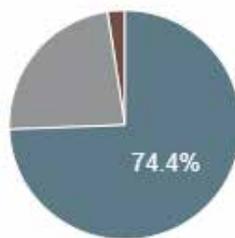
WHAT PEOPLE SAY



STAFF HELP ME TO STAY SAFE

- Strongly Agree
- Agree
- Neutral

Answer	Frequency	Percentage
Strongly Agree	59	72.0%
Agree	21	25.6%
Neutral	2	2.4%
Disagree	0	0.0%
Strongly Disagree	0	0.0%



STAFF ARE GOOD AT THEIR JOB

- Strongly Agree
- Agree
- Neutral

Answer	Frequency	Percentage
Strongly Agree	61	74.4%
Agree	19	23.2%
Neutral	2	2.4%
Disagree	0	0.0%
Strongly Disagree	0	0.0%

CQC inspection December 2020

We asked between 18 elderly who use or have used the Luncheon Club to rate between 1-5 (1 being poor and 5 being good) the food, cleaning and Office staff.

The average shows that they rated:

- food at the centre a **3.5**
- the cleaning at the centre a **3**
- the office Staff a **5**

Independent Survey
(Dec 2020)

82 Organisations that hire at TCCA were sent English/Turkish questionnaire; 21 Responses received 16 in English 5 in Turkish.

19 rated the service provided by the Operations Team as a 5 out of 5.

Nov 20, (new survey due Feb 21)

42 of 46 people interviewed by Bridge House Awards gave an **EXCEPTIONAL** for the service provided.

Covid 19 Befriending Mini Survey.

6 of 11 questioned stated that the project was the only weekly contact they had with a real person.

(Survey Jan 21 by NCFE)



FUTURE

FUTURE PLANS

1. 117 GREEN LANES RENOVATIONS

117 is now the base for our Hackney based workforce health project and has also been used for several independent sessions including folk dancing, meeting, and other events. Plans have now been agreed to convert the top of the building into residential units to generate yearly income and help pay towards other expenses for 117 developments overall, during the next financial period we have accessed a £50000 bounce back loan which will aid fund the renovations. We expect work will take two months and will begin once Covid 19 is over.

2. SOCIAL MEDIA

TCCA manages accounts on Facebook, Twitter and Instagram. We are looking at ways to make improvements to all 3 platforms and establish ways to increase followers, exposure, and community links. 2020 will see some major changes and revamp of all platforms which is necessary to keep up with ever emerging trends and discussions. We also expect to launch our new fully interactive website by March 2021.



3. TV CHANNEL

TCCA is currently working on developing a relationship with Euro Genc TV, in order the TV station can become a platform for news and media for TCCA. The current status is that Euro Genc TV has moved into one of TCCA's premises. The first program the partnership aired was a call to develop support services for those effected by Covid. We expect the relation to establish and broad cast regularly from May 2020.



4. COVID INITIATIVES

The COVID-19 pandemic completely changed all our lives. Take something as fundamental as our experiences of space: our mobility has become severely restricted - reduced to jogs or walks a few kilometres around our homes, take our vulnerable asked to remain at home through the mental health issues caused by restrictions in social contact and uncertainty in relation to our future. During the first wave of the Covid-19 outbreak, the Turkish Cypriot Community Association (TCCA) launched various services that support the isolated, vulnerable and those needing care, by being taking the helm and instigating the launch of the Turkish Cypriot Covid-19 Support Initiative. Since

the 10th of March (before lockdown One), the Turkish Cypriot Support Initiative has been providing befriending the elderly, providing shopping runs, providing pharmacy runs, operating the emergency phone service, initiative mental health support platforms and keeping the community up to date through its support page, website and online programs. During the next financial period we hope to develop further project and ensure those most in need are supported.

5. HERITAGE PROJECT

The Heritage Project is currently awaiting response from funders and those interested in supporting the idea and concept. This endeavour will be the largest of its kind, attempting to document, archive, preserve and exhibit photographs of people from all corners of the Turkish-Cypriot community. With the involvement of many organisations, and the endorsement of many key figures within the community, we look forward to working on this historic project. The last heritage project resulted in an exhibition, film and book - which is still celebrated today. We are hopeful that this time around it will be on an even larger scale and can represent the entirety of the community.



ACCOUNTS

Statement of Financial Activities for the year ended 31 March 2020

	Notes	Unrestricted fund £	Restricted fund £	Total funds £	Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	80,992	-	80,992	63,693
Other trading activities	3	1,095,068	-	1,095,068	1,162,804
Investment income	4	47,362	-	47,362	49,409
Other income		484	-	484	-
Total		1,223,906	-	1,223,906	1,275,906
EXPENDITURE ON					
Raising funds	5	13,443	-	13,443	57,987
Charitable activities	6				
Old peoples project		991	-	991	469
Festival expenses		908	-	908	-
General		1,334	-	1,334	-
Other		1,225,475	-	1,225,475	1,265,389
Total		1,242,151	-	1,242,151	1,323,845
NET INCOME/(EXPENDITURE)		(18,245)	-	(18,245)	(47,939)
RECONCILIATION OF FUNDS					
Total funds brought forward		693,077	-	693,077	741,016
TOTAL FUNDS CARRIED FORWARD		674,832	-	674,832	693,077



CONTACT US

HARINGEY

628 – 630 Green Lanes,
Haringey, N8 0SD

HACKNEY / ISLINGTON

117 Green Lanes,
London, N16 9DA

ENFIELD

53 Lancaster Rd,
Enfield, EN2 0BU

TELEPHONE

TCCA Main Reception	020 8826 1080
Fax	020 8829 0994
Room Bookings	020 8826 1080 (Option 1)
Homecare	020 8826 1080 (Option 2)
Training	020 8826 1080 (Option 3)
Management	020 8826 1080 (Option 4)
London Consulting	07506 358116
Wigs for Heroes	07895 134679
Covid Support Initiative	07502 708129
Turkish Football Federation	020 8826 1088
Euro Genc TV	07885 551906
Fine Tutors	020 7383 4056

WEBSITES

TCCA	www.tcca.org
TCCA Bookings	www.tccabooking.org
TCCA Health	www.tccahealth.org
Bulletin	www.tccabulletin.org
Festival	www.turkishcypriotfestival.org
Awards	www.turkishcypriotcommunityawards.com
Covid-19	www.tccacovid.org
Euro Genc	www.eurogenc.tv

E-MAILS

Information	info@tcca.org
Finance	finance@tcca.org
Homecare	homecare@tcca.org
Training	engul@tcca.org
Room Bookings	info@tcca.org
CEO	erim@tcca.org
Wigs for Heroes	info@wigsforheroes.org
Covid Support Initiative	covid@tcca.org
Turkish Football Federation	tcff14@gmail.com
Euro Genc TV	eurogenc.tv@gmail.com
Fine Tutors	info@finetutors.com

SOCIAL MEDIA

Facebook	facebook.com/tcca.haringey
Linked-In	uk.linkedin.com/pub/tcca-haringey/8a/361/538
Twitter	twitter.com/Tccaharingey
TCCA / YouTube	Tcca

Company Number: 3851759
Charity Registration Number: 1080926

Design by
Halilibrahim Shevket